



## RETURN ORDER FORM

### STEP 1:

Please provide purchase and purchaser information		
Name:		Order Number (if known):
Business Name (if applicable):		
Street Address:		Order Date (if known):
City/ County/ Post Code:		
Email:		Delivery Date (if known):
Phone:		

### STEP 2:

Return Item and Reason			
Item number:	Reason for return	QTY	Price

### STEP 3:

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS, BELOW.
Tru-Tension LTD - Returns Unit 7 - Burnt House Farm Chelvey Road Backwell Bristol BS48 4AD

It is your responsibility to ensure that the item is returned to us in a safe and secure manner, we suggest that you use a recorded postal/courier service. Please ensure that the postal service you use covers the value of your Tru-Tension order. Return shipping costs are non-refundable. If the item is being returned due to our error and this has been agreed by a Tru-Tension customer service representative, then any postage will be reimbursed.